



CAPABILITY GUIDE | AUGUST 2026

Data & AI Capability Guide

Build a trusted data foundation, make performance visible and automate decisions responsibly.

Right-sized	Technology-led	Accountable
Designed for business fit	Modern engineering and AI	Visible delivery ownership

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A practical five-layer capability.

Successful analytics and AI programmes connect business priorities to trusted data, usable insight, governed automation and measurable adoption.

1. Business outcomes Clarify the decisions, measures and processes that must improve.	2. Data foundation Connect sources, engineer pipelines and establish trusted models.
3. Governance and quality Define ownership, rules, lineage, controls and issue resolution.	4. Analytics and intelligence Deliver dashboards, prediction, AI agents and workflow automation.
5. Adoption and value Embed insight into operating rhythms and measure business impact.	

WHAT WE DELIVER

Modern data capability from strategy to insight.

Data strategy & architecture Current-state assessment, target architecture, roadmap, operating model and governance design.	Data engineering Integration, ingestion, transformation, warehousing, lakes, APIs and orchestration.
BI and executive reporting Trusted KPIs, dashboards, self-service analytics and consolidated reporting.	Data quality & governance Profiling, rules, stewardship, metadata, lineage, controls and remediation workflows.
AI-enabled automation Prompt-based agents, intelligent workflows, text-to-SQL, summarisation and decision support.	Predictive analytics Forecasting, segmentation, anomaly detection and operational intelligence.

Our starting principle

Begin with one decision or workflow that matters. Prove trusted data and adoption there, then scale the architecture and governance into adjacent use cases.

Create visible value without overbuilding.

Executive sales cockpit Consolidate fragmented sales systems into one governed view of performance and exceptions.	Finance reconciliation Automate matching, exception handling and reporting across high-volume financial transactions.
Operations intelligence Connect operational data to identify bottlenecks, delays, capacity and service risks.	Enterprise knowledge agent Give authorised users a natural-language interface to trusted policies, documents and data.
Data quality control tower Make critical data issues, ownership, impact and remediation visible.	AI opportunity assessment Prioritise use cases by value, feasibility, data readiness, adoption and risk.

Turn fragmented data into trusted action.

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